

## Frequently Asked Question About eBdesk eXpedition Workflow

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### Asked Question

1. A : What is eBdesk eXpedition Workflow ?  
Q : eBdesk eXpedition Workflow eBdesk Workflow is a *Workflow Management System* to define, create, and manage workflow execution by using the correct application that can interpret each process definition and interact with workflow participant, tools, and other information technology application..
2. A : What kind of application on the eBdesk eXpedition Workflow package?  
Q : eBdesk eXpedition Workflow consists of 2 part, **Designer** and **Execution Application**. **Designer** is application desktop (Win32) runs on operating system Windows 9x, ME, NT, 2000, and XP. **Execution Application** consists of WF Application, WF Moderator, WF Administrator, and Form Wizard.
3. A : What are requirements to run eBdesk eXpedition Workflow ?  
Q : eBdesk eXpedition Workflow provided for two platforms; eBdesk eXpedition Workflow (Linux) for eBdesk Corporate Portal v3 (Linux) and eBdesk eXpedition Workflow (NT/2000) for eBdesk eXpander Corporate Portal. It doesn't need specific hardware specification except *hand phone (+data cable)* to send SMS. This *hardware* should be installed when activates SMS application in eBdesk Corporate Portal.
4. A : Can eBdesk eXpedition Workflow access another DBMS ?  
Q : eBdesk eXpedition Workflow can access several DBMS such as MySQL, PostgreSQL, MS SQL, Interbase, Oracle, and ODBC so any kind of DBMS can be accessed eBdesk eXpedition Workflow via ODBC.
5. A : Can eBdesk eXpedition Workflow use to design form?  
Q : Yes, you can. You can design form by using Form Wizard as one of eBdesk eXpedition Workflow component. The result form is empty form and has no connection to any database because fields associations in a form is done while designing process definition (*flow*). User can also design form by using their favorite editor and then *imports* it using *free-form* tool in Form Wizard
6. A : Does eBdesk eXpedition Workflow support other programming language, scripting maybe ?  
Q : eBdesk eXpedition Workflow supports *scripting* language to define condition, SQL statement, and standard command. eBdesk eXpedition Workflow also provides constant/*macro* used to access certain value such as initiator name/id, e-mail, no HP, *activity owner*, *process owner*, etc.
7. A : Is a form designed by Form Wizard can only be used by one process definition (*flow*) ?  
Q : No. Form designed by Form Wizard can be used by more than one process definition because a form is not embedded just for one process definition. Fields association in a form is done while designing process definition using eBdesk eXpedition Workflow Designer.
8. A : Does eBdesk eXpedition Workflow support *reference documents* ?  
Q : Yes of course. eBdesk eXpedition Workflow support *internal reference document*. What it means here is that every document submitted by *previous activity* can be reviewed.
9. A : While designing definition process, is user must be *online* and always connected to the server ?  
Q : No. User can design process definition by *offline*, without always connected to the server as long as the data needed to design process definition such as user, organization, form data has been downloaded and saved in the local repository.
10. A : If I use *proxy/firewall* to connect to server, is Designer still can be used to access workflow sever such as to upload/activate a process definition?

- Q : You still can connect to the server via *proxy/firewall* as long as HTTP access is allowed. Connection port changing can be done before login to the server.
11. A : Is every user can define new process definition, update and activate certain process definition using eBdesk eXpedition Workflow Designer ?
- Q : No. Not every user can define new process definition, update or activate certain process definition. Only user who has an access right can do it. Access right setting can be defined using WF Administrator, sub application user.
12. A : If using external database besides eBdesk eXpedition Workflow system database, does it have to be created first?
- Q : Yes. eBdesk eXpedition Workflow doesn't handle external database and table creation
13. A : Does eBdesk eXpedition Workflow support *automatic messaging* such as a new activity notification?
- Q : Yes of course. There two choices provided; e-mail and SMS. These facilities are activated when defining process definition using eBdesk eXpedition Workflow Designer.

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